



# LASERJET PRO 400 M401 PRINTER SERIES



## Print a cleaning page


Print a cleaning page to remove dust and excess toner from the paper path if you are having any of the following problems:

- Specks of toner are on the printed pages.
- Toner is smearing on the printed pages.
- Repeated marks occur on the printed pages.

### Print a cleaning page (LCD control panel)

1. On the product control panel, press the **OK** button to open the menus.
2. Open the following menus:
  - **Service**
  - **Cleaning Page**
3. Load plain paper in Tray 1, and then press the **OK** button to start the cleaning process.  
Wait until the process is complete. Discard the page that prints.

### Print a cleaning page (touchscreen control panel)

1. From the Home screen on the product control panel, touch the Setup  button.
2. Touch the **Service** menu.
3. Touch the **Cleaning Page** button.
4. Load plain letter or A4 paper when you are prompted.
5. Touch the **OK** button to begin the cleaning process.  
Wait until the process is complete. Discard the page that prints.