HP Support Center

HP
LaserJet M3027 and M3035 MFP - Replace supplies and parts

Carefully follow the guidelines in this section when replacing device supplies.

Supply replacement guidelines

To facilitate the replacement of supplies, keep the following guidelines in mind when setting up the device.

- Sufficient space is required above and in the front of the device for removing supplies.
- The device should be located on a flat, sturdy surface.

For instructions on installing supplies, see the installation guides provided with each supply item or see more information at www.hp.com/support/LJM3027mfp or www.hp.com/support/LJM3035mfp .
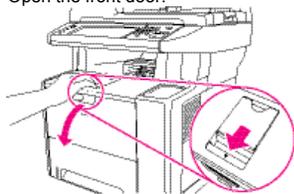
Hewlett-Packard recommends the use of HP products in this device. Use of non-HP products may cause problems requiring service that is not covered by the HP warranty or service agreements.
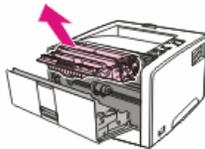
Change the print cartridge

When a print cartridge approaches the end of useful life, a message appears on the control panel recommending that you order a replacement. The device can continue to print using the current print cartridge until a message appears instructing you to replace the cartridge.
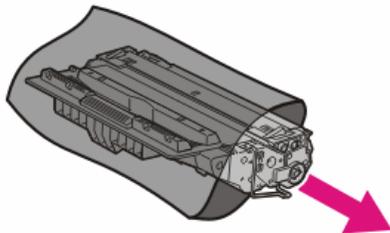
1. Open the front door.

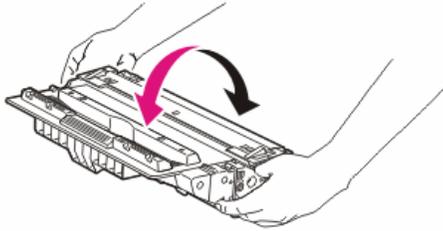2. Remove the used print cartridge from the device.

3. Remove the new print cartridge from the bag. Place the used print cartridge in the bag for recycling.
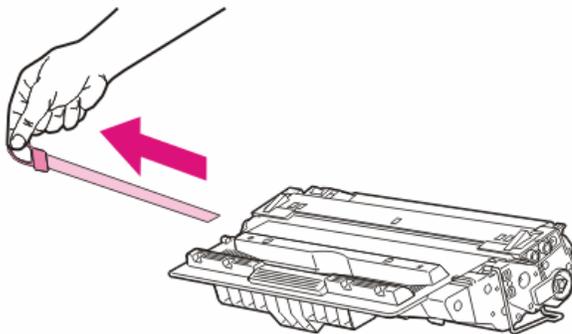

4. Grasp both sides of the print cartridge and distribute the toner by gently rocking the print cartridge.
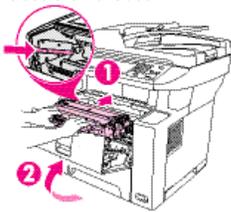
   Do not touch the shutter or the surface of the roller.

5. Remove the shipping tape from the new print cartridge. Discard the shipping tape according to local regulations.

6. Align the print cartridge with the tracks inside the device, and, using the handle, insert the print cartridge until it is firmly seated, and then close the front door.

   After a short time, the control panel should display `Ready`.
7. Installation is complete. Place the used print cartridge in the box in which the new cartridge arrived. See the enclosed recycling guide for recycling instructions.
8. If you are using a non-HP print cartridge, check the device control panel for further instructions.

For additional help, go to www.hp.com/support/LJM3027mfp or www.hp.com/support/LJM3035mfp .