

## 13.A2, 13.A3 tray 2, tray 3 paper jam

Use the following procedure to check for paper in all possible jam locations related to Tray 2 or Tray 3. When a jam occurs, the control panel might display a message and an animation that assists in clearing the jam.

- 13.A2.XX Jam in tray 2
- 13.A3.XX Jam in tray 3

**CAUTION:** The fuser can be hot while the printer is in use. Wait for the fuser to cool before handling it.

XINTE: The procedure to clear a paper jam in Tray 3 is the same as for Tray 2. Only Tray 2 is shown here.

1. Open the right door.



2. Gently remove any jammed paper.



**3.** Close the right door.

**4.** Open the tray.



5. Gently remove any jammed paper.



6. Close the tray. Printing automatically resumes.

