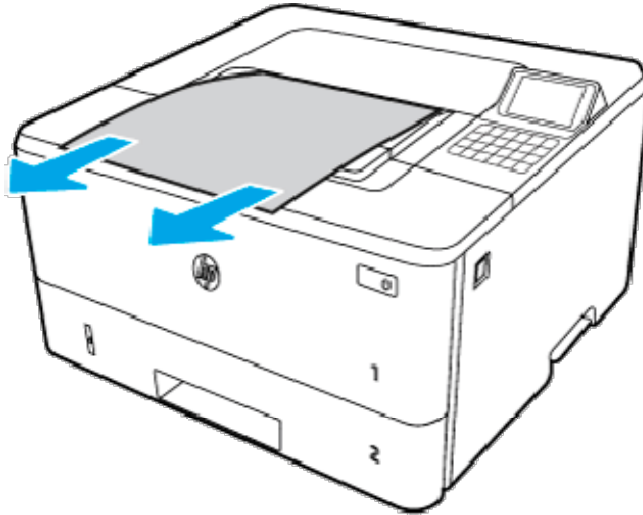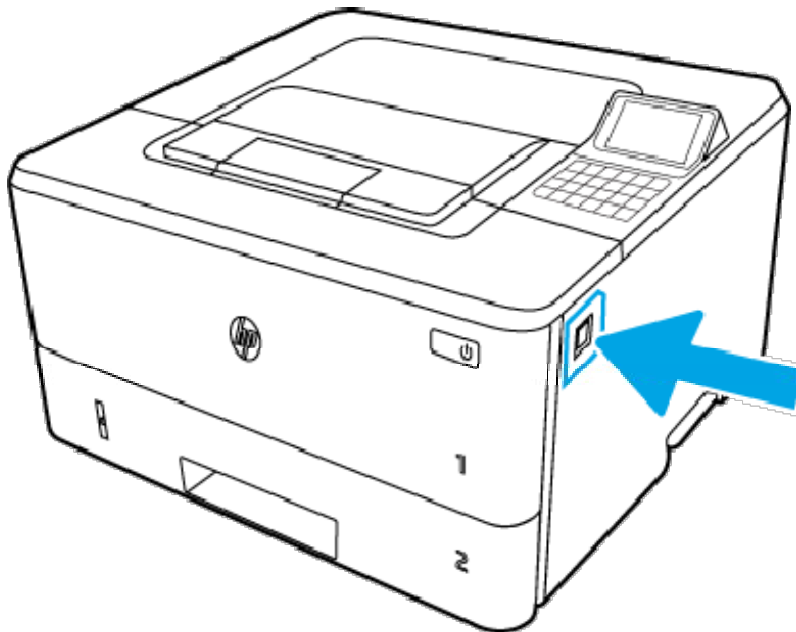# 13.E1 jam error in the output bin

Use the following procedure to check for paper in all possible jam locations related to the output bin.
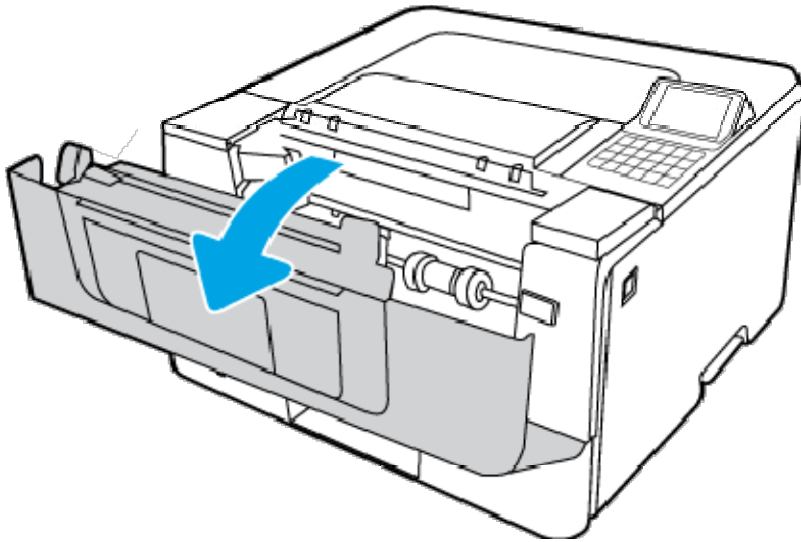
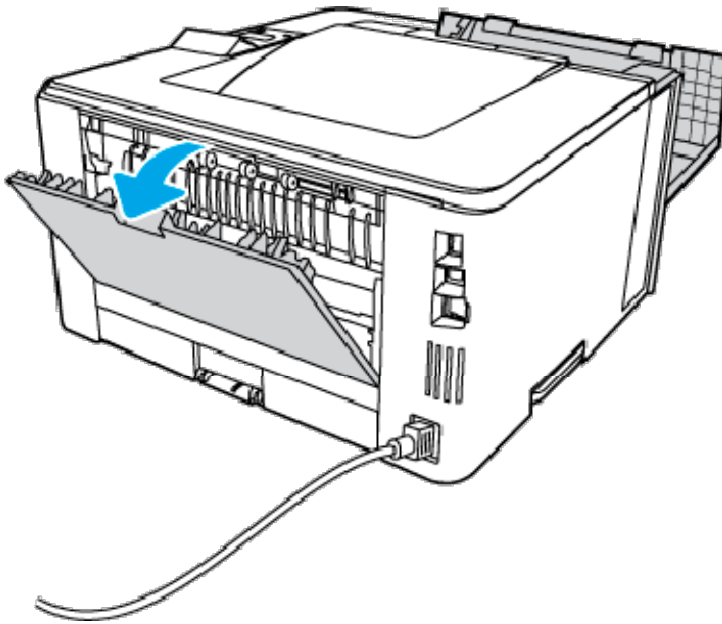1. If paper is visible in the output bin, grasp the leading edge and remove it.

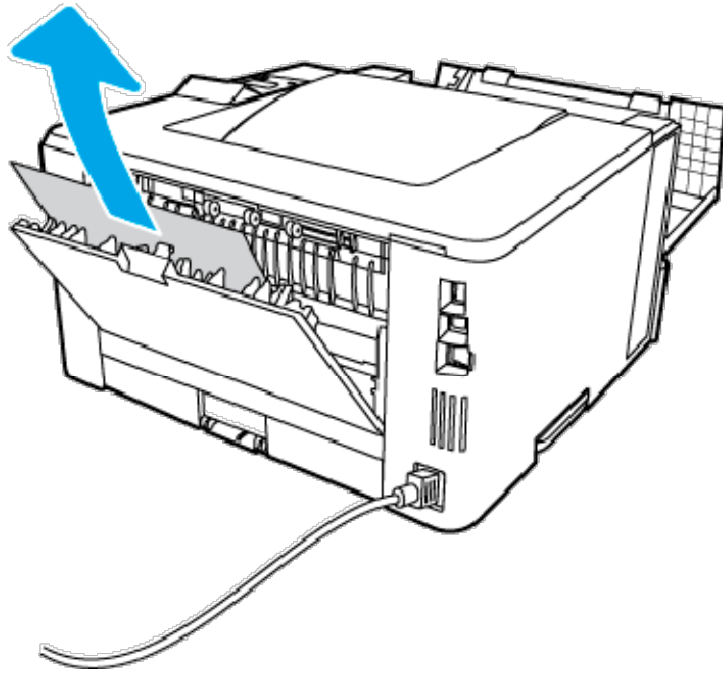2. Press the front door release button.

3. Open the front door.

4. Open the rear door.

5. Remove any jammed paper from the rear door area.

6. Close the rear door and the front door.